



From: [Jill Trabert](#)
To: [DH, LTCRegs](#)
Subject: [External] Attention Lori Gutierrez, Deputy Director, Office of Policy
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Good Evening,

I just learned the DOH is proposing that Dallastown Nursing Center be required to follow the federal regulations under Medicare and Medicaid. I am heartsick and strongly oppose for these reasons:

- 1) The quality of care will severely diminish. If the staff has extra computer work to do, this will only take time away from the quality of care that my mother deserves.
- 2) I fully trust (and love) the staff at DNC. They love my mom and they don't need any Federal regulations imposed on them
- 3) We continue to go through a pandemic! DNC is so careful keeping their residents safe and that is their top priority. I don't want the staff to be bothered with more work when things are going well now.
- 4) What about increase costs? If I didn't want an attentive nursing staff we would have put mom and dad in a state run facility in the first place!

On a personal note, I'd like to share some personal information. Mom and Dad move to DNC in 2016. From the beginning the staff took time to know mom and dad and enjoyed their stories. Dad was a riot and everyone loved him. Dad was put on hospice in June 2021 (during a pandemic) He passed on July 8th. The staff were incredible during this difficult time. We were able to visit him because he was on hospice.

Mom and Dad were able to share a room which was so important to them. I'm sure that does not happen in a state run facility.

Mom and Dad renewed their vows at DNC. 64 years! They staff set up the whole wedding. Flowers, music, wedding cake. Mom wore her original veil. All the residents came. It was such a wonderful time. Of course this was pre-pandemic.

Sadly, mom has been put on hospice because of a fast moving breast cancer. She has been living with Alzheimer's for many years now, but that has never stop the staff from giving her the extra attention that she needs. The staff at DNC is her family. They take the time to answer all her repeated questions and comfort her when she's scared.

Please take your time in making these recommendations following federal regulations. My family has had much comfort knowing mom and dad are well taken care of. Taking time away from residents at their end of life to do computer work or paper work is ridiculous especially when everything is going so well.

Thank you for taking time to read my thoughts,
Jill Trabert

Sent from my iPad